

INTER OFFICE MEMORANDUM

Ref.No.NB.JH.DDM(Ramgarh)/492/IDD-CLC/2025-26

Date: 03 October 2025

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For : CGM, NABARD, Jharkhand R.O., Ranchi

From : DDM, NABARD, Ramgarh, Jharkhand
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Cooperative Literacy Camp for PACS officials at Gola Block of Ramgarh district on 18.09.2025 - Back to Office Report

Please find attached herewith the BTOR for Cooperative Literacy Camp for PACS officials at Gola Block of Ramgarh district held on 18.09.2025



(Deepa Priyanka)

DDM, Ramgarh

Encl: as above

Back to Office Report (BTOR)

Sr.No.	Particulars	Remarks
1	Name of the Project/Programme	Cooperative Literacy Camp for PACS officials at Gola Block Office Premises
2	Place	Conference Hall, Gola Block Office Premises
3	Date	18.09.2025
4	Name of Organization/NGO/ Person visited	DDM, Branch Manager (Bhurkunda branch, JStCB), JStCB officials, BCO, Gola Block, PACS officials, System Integrator (SI)
	Organised By	NABARD in coordination with JStCB
5	Purpose of Visit	To attend Cooperative Literacy Camp for PACS officials at Patratu Block
6	Topic Discussed	<p>The participants were introduced to the significance of celebrating the <i>International Year of Cooperatives 2025</i>. Detailed discussions were held on the <i>Centrally Sponsored PACS Computerisation Project</i>, which aims to make PACS more transparent, efficient and service-oriented.</p> <p>The role of PACS as Multi Service Centres (MSC) was emphasised, with examples of diversification into custom hiring, CSCs and agri-input outlets.</p> <p>The session also covered the <i>World's Largest Grain Storage Plan</i> and its potential to create storage capacity at PACS level, <i>KCC issuance through PACS</i>, <i>sanction of ST (others) limits</i> for fertiliser and input business, and opportunities under <i>AIF</i> for infrastructure development.</p>
7	Outcome of Visit – Action Points	<p>System Integrator (SI) Training & Handholding</p> <ol style="list-style-type: none"> 1. SI to ensure mandatory 14-day training and handholding support for PACS.

		<p>2. Trainings must be made more effective and practical, with rigorous handholding at field level.</p> <p>Capacity Building of PACS Officials</p> <p>1. Many PACS officials are still unable to perform voucher entry and day-end operations; some can only enter membership data.</p> <p>2. SI to design refresher training modules focusing on critical functions.</p> <p>SI staff to assist PACS in:</p> <p>1. Uploading legacy documents and registration certificates.</p> <p>2. Entering asset details.</p> <p>PACS officials to be trained and engaged on document uploading and ERP operations to achieve target within timelines.</p> <p>Monitoring by JSTCB</p> <p>JSTCB officials advised to closely monitor the progress and ensure timely follow-up with SI and PACS.</p>
8	Any other information, if any	



